



## Eroll RESHTANI

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Date of birth: 3 Sep 1962 | **Nationality:** Kosovar | **Gender:** Male |

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### ● WORK EXPERIENCE

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#### ADMINISTRATIVE ASSISTANT

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11 DEC 2017 – CURRENT – Prishtinë, Kosovo

#### CLINICAL ACADEMIC NURSE SPECIALIST – US EMBASSY IN KOSOVO

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- Advanced nurse practitioner, in charge of promoting and restoring US diplomatic and local staff members` health,
- Provide diagnosis and care in advanced settings, coordinating care within areas of occupational, acute and chronic disease management, providing integrated care in the outpatient setting as well as attending referred patients to outsourced healthcare providers.
- Provide advanced healthcare as general practice registered nurse, on an expert level of competency, evidence-based knowledge base, while employing complex decision-making skills and clinical competencies for expanded clinical practice.

1 NOV 2016 – CURRENT – Prishtinë, Kosovo

#### UNIVERSITY LECTURER IN NURSING – AAB COLLEGE -SCHOOL OF NURSING

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- Subject professor/lecturer, who instruct students who have obtained an upper secondary education diploma, now pursuing a BA diploma in the field of general nursing.
- Cooperatively, working with university research and teaching assistants for the preparation of lectures and of exams, for grading papers and exams, for leading laboratory practices, and for leading review and feedback sessions on students learning progress.
- Conducting academic research in the respective fields of nursing, publishing findings and liaising with fellow colleagues from other universities: faculty exchange, research projects.

16 NOV 2016 – 8 DEC 2017 – Prishtinë, Kosovo

#### ASSISTANT LECTURER AT A COLLEGE – AAB COLLEGE SCHOOL OF NURSING

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- Mentoring and lecturing nursing education (BA level) in a private institution;
- Students practice placement coordination, mentoring and facilitation;
- Student progress evaluation;
- Dean's office management activities.

11 MAR 2011 – 16 NOV 2016 – Prishtinë, Kosovo

## **PRACTICE NURSE – EUROPEAN UNION RULE OF LAW MISSION IN KOSOVO/EULEX - MEDICAL SECTION**

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- RN responsible for general care, in charge of promoting and restoring patient's health by providing physical and psychological support to mission staff members. Time to time supervision of assigned team members.
- Work in the out-patient clinic, the nursing facility, emergency room, and mobile medical services (air and ground).
- Respond to emergency calls and assist doctors in providing adequate care.
- Maintain patient records and exercises absolute confidentiality.
- Maintain the pharmacy database and inventory reporting to ensure its integrity and advise on stocks status.
- Perform the above-mentioned duties in all regions of Kosovo as required.
- Perform additional duties as required by EULEX Chief of Medical Unit.

1 OCT 2015 – 31 OCT 2016 – Prishtinë, Kosovo

## **TEACHING ASSISTANT IN HIGHER EDUCATION – HEIMERER COLLEGE OF HEALTHCARE SCIENCES**

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Part-time job:

- Mentoring and lecturing nursing education (BA level) in a private institution.

3 MAR 2010 – 31 MAR 2011 – Prishtinë, Kosovo

## **NATIONAL PROFESSIONAL OFFICER/NPO – WHO OFFICE IN PRISTINA**

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- Assessment of minority population health needs and ensure health services delivered.
- Training activities planning and endorsement to local Emergency Medical Services.

31 AUG 2007 – 28 FEB 2010 – Dili, Timor-Leste

## **PRACTICE NURSE – UN MISSION IN TIMOR LESTE/UNMIT**

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- RN responsible for general care, in charge of promoting and restoring patient's health by providing physical and psychological support to mission staff members(5%).
- Performing Head Nurse OIC duties and supervision of assigned team members(10%).
- Nursing activities related to Health and Medical treatment of in and out patients (70%),
- Health promotion and training (10%), Nurse in charge activities (5%),
- Medical evacuation (air and ground) and First Responder (Medical, Security and Fire Marshal) activities (5%)

3 AUG 2001 – 17 AUG 2007 – Prishtinë, Kosovo

## **ADVANCED NURSE PRACTITIONER – UN MISSION IN KOSOVO/UNMIK**

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- RN responsible for general care, in charge of promoting and restoring patient's health by providing physical and psychological support to mission staff members.
- Nursing activities related to Health and Medical treatment of in and out patients (90%),
- Health promotion campaigns (5%),
- In charge of electronic health statistics and reporting to supervisors, local staff attendance monitoring and preparation/ delivery of monthly attendance reports (5%)

2 MAR 2000 – 3 AUG 2001 – Prizren, Kosovo

## **ADMINISTRATIVE MANAGER – UNICEF - OFFICE IN KOSOVO**

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- Representing UNICEF and its policies in the region (50%);
- Assessment of Health & Education facilities and recommendations for trainings or material assistance needed (35%);
- Humanitarian Health and Education related activities in Prizren Region, during the Emergency development period in Kosovo (15%).

15 JUN 1985 – 30 SEP 2000 – Prizren, Kosovo

**WARD NURSE – REGIONAL HOSPITAL "DR DAUT MUSTAFA"**

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- Treatment and Health related activities, such as: Medication application (I.M.; I.V.; S.C. and P.O. way,) Urinary catheterization; ECG; Client Monitoring etc;
- Endoscope handler and related investigative activities;
- Client health education /promotion activities in the ward as well in the field.

10 JUL 1998 – 31 MAR 2000 – Prizren, Kosovo

**HEALTH AND SAFETY ADVISOR – INTERNATIONAL RESCUE COMMITTEE/IRC KOSOVO**

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- Assessment of Health, Water and Sanitation conditions (15%),
- Recommendation of actions to be taken and implementation of the same, e.g.: trainings for local population, health and education workers, pupils (50%);
- Distribution of non-food items, improvement of health, water & sanitation conditions in targeted areas (35%).

● **EDUCATION AND TRAINING**

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1 DEC 2014 – 18 OCT 2017 – Rr. Bulevardi i Dëshmorëve, p.n. , Prishtinë, Kosovo

**MASTER OF SCIENCE IN HEALTH EDUCATION/MSCHEd – Universiteti i Prishtinës "Hasan Prishtina" - Medical Sciences Faculty**

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- Education Methodology and didactics;
- Teaching skills;
- Students retention evaluation.

**Field(s) of study**

- Health and welfare : *Nursing and midwifery*

Master of Science | EQF level 6 | National level 7 | ECTS | 120 | <https://mjekesia.uni-pr.edu/>

1 OCT 2004 – 16 JUL 2007 – Rr. Bulevardi i Dëshmorëve, p.n., Prishtinë, Kosovo

**BA IN NURSING – Universiteti i Prishtinës "Hasan Prishtina" - Medical Sciences Faculty / Department of Nursing**

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**Field(s) of study**

- Health and welfare

**Thesis:** NA

BA in Nursing | EQF level 5 | National level 6 | ECTS | 180 | <https://mjekesia.uni-pr.edu/>

24 FEB 2020 – 28 FEB 2020 – US Department of State - Bureau of Medical Services, Washington DC, United States

**CERTIFICATE – National Foundation for Infectious Diseases/NFID Washington DC/USA**

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<https://www.nfid.org/>

16 NOV 2019 – 19 NOV 2019 – US Department of State - Bureau of Medical Services, Washington DC, United States

**CERTIFICATE – National Foundation for Infectious Diseases/NFID Washington DC/USA**

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<https://www.nfid.org/>

4 NOV 2019 – 6 NOV 2019 – Ferizaj, Kosovo

**CERTIFICATE** – US KFOR Camp Bondsteel-Medical Section-Tactical Combat Casualty Care/TCCC training course

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24 FEB 2019 – 28 FEB 2019 – Washington DC, United States

**CERTIFICATE** – Boston Children’s Hospital and Harvard Medical School Teaching Hospital

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1 AUG 2018 – 7 AUG 2018 – Vushtri, Kosovo

**CERTIFICATE** – American Heart Association/AHA

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- Basic Life Support/BLS,
- Advanced Live Support/ALS, and
- Prehospital Trauma Life Support/PHTLS.

**Field(s) of study**

- Health and welfare : *Nursing and midwifery*

<https://www.heart.org/>

27 MAY 2015 – 30 MAY 2015 – Novi Sad, Serbia

**CERTIFICATE** – European Resuscitation Centre/ERC

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- Cardiopulmonary Resuscitation/CPR and Advanced Live Support/ALS

<https://www.erc.edu/>

Darwin, Australia

**CERTIFICATE** – Monash University-Department of Community Emergency Health and Paramedic Practice

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<https://www.monash.edu/>

7 AUG 2008 – 13 AUG 2008 – Darwin, Australia

**CERTIFICATE** – Training Accreditation Council of Western Australia

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<https://www.tac.wa.gov.au/Pages/default.aspx>

1 MAY 2008 – 31 MAY 2008 – Dili, Timor-Leste

**ENGLISH LANGUAGE PROFICIENCY EXAM** – United Nations Office Human Resources Management

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English Language Proficiency Exam

Certificate of Proficiency

1 OCT 2006 – 7 OCT 2006 – Salzburg, Austria

**CERTIFICATE** – American Austrian Foundation /AAF-ELNEC Salzburg Medical Seminar series for Nurses in Palliative Ca

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- Training of Trainers on Palliative Care: Pain Management, End of life Care

**Field(s) of study**

- Health and welfare

<https://www.openmedicalinstitute.org/>

- Integrated Management of Childhood Illnesses/IMCI

**Field(s) of study**

- Health and welfare

Certified National Trainer

● **LANGUAGE SKILLS**

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Mother tongue(s): **ALBANIAN** | **TURKISH**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
<b>SERBIAN</b>	C2	C2	C2	C2	C2
<b>ENGLISH</b>	C2	C2	C2	C2	C2
<b>GERMAN</b>	B1	B2	B1	B1	B1

*Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user*

● **DIGITAL SKILLS**

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Google Drive | Google Docs | Zoom | Social Media | LinkedIn | Organizational and planning skills | Written and Verbal skills | Motivated | Good listener and communicator | Team-work oriented | Presenting | Analytical skills | Responsibility | Conflict resolution | Critical thinking | Research and analytical skills | Reliability

**Microsoft**

Microsoft Office | Microsoft Excel | Microsoft Powerpoint | Outlook